

Our Practice

We would like to take this opportunity to thank you for choosing our practice for your child's dental care.

We are proud to provide a state of the art facility for the highest quality pediatric dental care. Your children will love the reception room movie, the Ipad games on the wall and the TV's on the ceiling above the dental chair while YOU enjoy a cup of coffee and WiFi.

We understand that you or your child may feel anxious about visiting the dentist. We are sensitive to your needs, and it is our goal to make you and your child feel comfortable visiting our practice while providing the best care possible.

Appointment Policies

1. Please contact us by phone or email to schedule an appointment. New patients are always welcome. If you have an emergency, please call the office to arrange to be seen promptly. Should the emergency occur after regular hours, the telephone message will instruct you on how to reach Dr. Kucera.
2. We make every effort to stay on schedule. We ask that you also arrive promptly to your child's scheduled appointment time. Please accept our apologies in advance should we have an injured child emergency that might disrupt our scheduled appointments. Be assured we will extend the same care to your child who has a dental emergency.
3. Please allow 48 hour notice to change your child's dental appointment so that we may give that time to another patient. If your child is ill please call us ASAP. A fee may be charged for a broken appointment without sufficient notice.

Dental Treatment

1. A Parent or legal guardian must be present in the office during any dental appointment of your child.

2. Please allow our experienced staff to accompany your child through his dental treatment. We are specially trained in helping children cope with their anxiety or negative behavior. Children over 3 do a great job in our environment designed especially for them.
Dr. Kucera will call parents back into the treatment room when she feels necessary.

Dental Insurance

1. We are happy to file your dental claims for you and help you recover the most from your dental benefits. To do so, we need all pertinent information to file: Subscriber Name and Date of Birth, Subscriber ID # (sometimes it is their SS#), Group No., address and phone number to file the claim to.
2. We file your insurance as a courtesy to you. Your dental insurance is meant to assist you with your dental expenses. Most do not pay for the services in full. Coverage is based on the plan that your Employer has agreed to allow on your specific dental plan. It is your responsibility to satisfy any account balance in full for services rendered
3. Estimated deductibles and co-pays are due at the time dental services are provided.
4. Please keep us informed of any changes in your insurance at each visit.